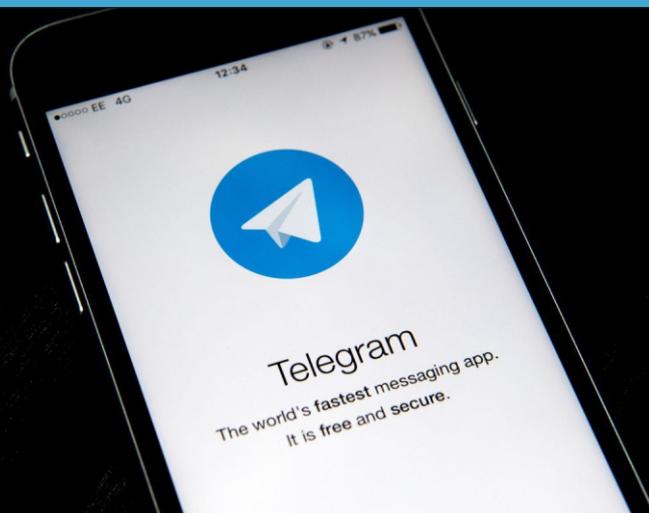
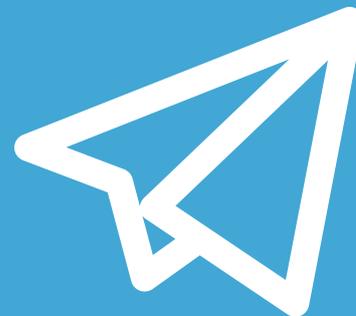


TELEGRAM



Active Track (Pty) Ltd is phasing out SMS notifications in favour of Telegram messages. Most persons have grown frustrated by the shortfalls of the SMS. There is no handshake on delivery. In other words, there is no proof of submission or delivery of SMS; there can be a delay in transmission; and an SMS can be deleted without an auditable record.

Telegram, on the other hand, is a stable application which delivers over 15 billion messages daily. When using Telegram, there is a permanent record of all communication between users, complete with time stamps for all events. For instance, where a panic is triggered, there will be proof of the time that the panic button was pressed, proof of the time that the message was dispatched, and similarly delivered to the customer or call centre, and proof of the time of receipt of the alarm by the call centre or customer. Telegram delivers on-site essential messages in real-time.

Every alarm event communicated to the customer contains a hyperlink containing details of the situation on site.

The Telegram application is secure, encrypted, free for the user and easy to use, and available for download on iOS and Android.

Active Track will shortly be converting all SMS notifications to Telegram messages for purposes of providing site notifications to its customers.

Hyperlink

A hyperlink is included in every message dispatched. A click on the hyperlink takes one's manager/or supervisor to an interactive portal, allowing for real-time input into alarm events. Access to this functionality can be extended to a pre-determined list of persons.

Site Specific Notifications

With Active Track's upgrades, customers are now able to customize their notifications per user. This replaces the previous system where one could not opt out on receipt of certain notifications. This improvement will go a long way to alleviate pressure on control rooms and managers.

New Report Notifications Format

Considering the high volume of SMS notifications received by customers on a daily basis, Active Track is moving to a system which submits quarter-hourly notifications to its customers in a tabulated form, detailing all events in a single message.

Coupled with the changes to site notification customization, the new format of notifications will assist in the overall management and effectiveness of one's security service.