

ACTIVE TRACK (PTY) LTD

Providing guard and personnel-monitoring solutions since 2013.

Application

- For monitoring the movement and whereabouts of customers' guards and other personnel, in real-time.
- Suitable for, but not limited to, customers in the following industries and services: security, property management, cleaning, mining, construction, hospitality, healthcare, education, logistics, and retail.

Technology

Active Track Device

- RFID, GPS and GSM enabled.
- A-GPS – enables GPS receiver to compute a position within seconds, even under poor signal conditions.
- Two-way voice communication.
- Real-time monitoring system – to locate your guard/or staff member at any given time.
- Ability to take roll-call.
- Emergency & panic buttons – to be activated in the event of a panic or emergency situation such as fire or medical emergency.
- Silent call function.
- Duress functions – in the event of *inter alia* a kidnapping or armed robbery.
- Geo-fencing.
- Durable design - waterproof, tamper-proof and shock-proof.
- 24-hour battery life.
- Supported by Active View - web-based portal.

Control & Support

- 24-hour dedicated call centre.
- Rapid response to exceptions - including failed patrol, fall detection, panic button and duress function activation.

- Call centre can call the device through silent call function in response to the trigger of an emergency or panic button, the device being dropped, or duress.
- Notifications sent to the customer via SMS and email.
- All data is recorded on Active View in real-time – accessible by the customer and Active Track (Pty) Ltd.
- Automatically-generated quality control activity reports.
- KPI Analysis.
- Digital audit – occupational health and risk.
- Implementation of site-specific procedures.
- 24-hour turnaround time for swapping out devices in major metropolitan areas.

Outcome

- Real-time monitoring.
- Proof of routes travelled; patrols carried out and/or missed; demarcated geographical zones traversed; and emergency, panic or distress functions triggered.
- 24-hour dedicated support, particularly in the case of missed patrols; and man-down, panic, emergency and duress situations.
- Swift assistance.
- Remote access to captured data via Active View.
- Improved performance and discipline.
- Transparency.
- Increased control by the customer.